

DATA SHARING & DATA EXCHANGES

Douglas County Community & Resource Services

Region 8 • Castle Rock, Colorado
douglas.co.us/community-services



Data • Social Services

INITIATIVE OVERVIEW

The project was initiated by county government and a plethora of partner human service provider agencies to integrate services county-wide, increasing agency capacity, better analyzing the collective impact of human services across the County, and identifying gaps in services and geographical areas.

LOCAL NEED ADDRESSED

Partner agencies and county government expressed a desire to better integrate services, thereby increasing capacity, analyze program impact, and identifying gaps in services and service areas.

ROLE OF CSBG FUNDS

CSBG was used in the implementation and on-going support of the project. The local Eligible Entity (Douglas County) has used a portion of its 90% CSBG Formula Allocation over the years, and the State Association, through the State Office CSBG Discretionary T/TA funds, have also continuously supported the project.

TRANSFORMATIVE IMPACT

Thanks to this initiative, sharing and integrating data is possible at a regional level, agencies can better coordinate data management, outreach, and reporting, customers experience coordinated service delivery and a more customer-centric approach, and the entire system of local services enjoys de-duplication of efforts, better resource allocation, and increased ability to measure system-wide impact.



EVIDENCE-BASED OUTCOMES

The initiative has quantitative/qualitative data that clearly establish its impact, as described above.

EQUITY LENS

The initiative collects data by different demographic groups that permit analysis of its impact on different racial/ethnic groups in the community.

CUSTOMER VOICE

The initiative was based out of residents' lived experiences, which helped identify and influence the implementation and evaluation of the initiative and its impact.

Contact

Douglas County Community and
Resource Services

100 Third St., 2nd Floor
Castle Rock, Colorado 80104

Website: www.douglas.co.us/community-services
Phone: (303) 660-7460

This publication was created by the National Association of Community Action Agencies — Community Action Partnership, in the performance of the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services Grant Number, 90ET0469. Any opinion, findings, and conclusions, or recommendations expressed in this material are those of the author(s) and do not necessarily reflect the views of the U.S. Department of Health and Human Services, Administration for Children and Families.

